

Performance Scrutiny Committee – Member request monitoring table

Date of committee – 19 January 2023

Action No.	Name of committee report	Information requested / question asked	Member name	Officer responsible for providing response	Date response provided	Response
1	Portfolio Under Scrutiny – Quality Housing	Members asked if a job number was created when repair jobs were logged.	Cllr J Wells	Daren Turner	19/1/23	If the repair is booked in by the customer team then they will get a report number, if its booked in by the resource planners at Hamilton House then they don't.
2	Portfolio Under Scrutiny – Quality Housing	Members asked how many tenants were in arrears.	Cllr T Dyer	Daren Turner	20/1/23	The number of tenants in arrears really doesn't actually mean too much anymore, as due to Universal Credit, tenants all have different payment dates throughout the month, so whilst 31.8% of tenants may be in arrears 20% (for example) could be paying and clearing the balance with every payment
3	Portfolio Under Scrutiny – Quality Housing	Members asked how many properties were under-occupied.	Cllr T Dyer	Daren Turner		This number is impossible to assess as we do not know the current make up of the tenancies we have. People are not obliged to tell us. We know how many people are on our waiting list requesting a downsize move. The only way we could accurately get this data would be to match information from CT/HB and Universal Housing (HSG It System) this would be problematic due to data security issues.
4	Portfolio Under Scrutiny – Quality Housing	Members asked how much money from the decarbonisation fund was anticipated to be received	Cllr D Clarkson	Daren Turner		As confirmed in the committee. The COL were not eligible for the first batch of the D/carb Fund as our stock was in a good position in relation to EPC rating compared

		as the money hadn't been applied for as of yet and whether the work to bring Council properties up to an efficient level was going to be achieved by 2030 as this was estimated to cost £220m. Members asked for the breakdown of the amount of properties in A-D energy efficiency bands.				to other councils. See below for breakdown.														
5	Portfolio Under Scrutiny – Quality Housing	A breakdown of the properties that were in each efficiency band was to be forwarded to the committee.	Cllr D Clarkson	Daren Turner		<table border="1"> <thead> <tr> <th>EPC Rating</th> <th>No. of Properties</th> </tr> </thead> <tbody> <tr> <td>A</td> <td></td> </tr> <tr> <td>B</td> <td>100</td> </tr> <tr> <td>C</td> <td>5,862</td> </tr> <tr> <td>D</td> <td>1,804</td> </tr> <tr> <td>E</td> <td>6</td> </tr> <tr> <td>F</td> <td>3</td> </tr> </tbody> </table>	EPC Rating	No. of Properties	A		B	100	C	5,862	D	1,804	E	6	F	3
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